

TERMS AND CONDITIONS FOR CHINA VISA APPLICATIONS

1. ALL VISA APPLICATION WILL BE SUBJECT TO APPROVAL.
2. MINIMUM 4 TO 5 EMBASSY WORKING DAYS REQUIRED FOR TOURIST VISA.
3. URGENT PROCESS 2 EMBASSY WORKING DAYS AND EXPRESS 3 EMBASSY WORKING DAYS.
4. IN CASE OF REJECTION VISA RECTIFICATION FOR NORMAL PROCESS, IT WILL TAKE ANOTHER 4 EMBASSY WORKING DAYS, URGENT PROCESS 2 EMBASSY WORKING DAYS AND EXPRESS 3 WORKING DAYS.
5. AT THE TIME OF PASSPORT COLLECTION APPLICANTS HAVE TO COME PERSONALLY WITH THE ORIGINAL INVOICE, OTHERWISE ANY ONE WHO WISH TO COLLECT ON BEHALF OF APPLICANT HAS TO PRODUCE VALID SINGAPORE IDENTIFICATIONS SUCH AS (SINGAPORE NRIC, PR IC, EP, WP, S-PASS, OR LTVP PASS) FOR THE VERIFICATION PURPOSE.
6. MUSTAFA AIR TRAVEL WILL NOT BE RESPONSIBLE FOR ANY ERROR / REJECTION / DELAY / NON ISSUANCE OF VISA AND NO MONETARY CLAIM WILL BE COSIDERED FOR THE SAME.
7. APPLICANTS WHO WISH TO WITHDRAW THEIR PASSPORTS STRICTLY NOT PERMITTED, HAVE TO WAIT TILL THE COLLECTON DATE AS WE MENTIONED IN THE INVOICE .
8. CHINA EMBASSY WORKING HOURS ARE FROM MONDAY TO FRIDAY 08:00 AM TO 3:30 PM.
9. VISA DURATION 3 MONTHS SINGLE ENTRY WILL BE ISSUED FOR TOURIST & BUSINESS TRIPS. CUSTOMERS ARE ADVISED TO TAKE NOTE VISA ISSUANCE DURATION, VISA FEES WILL DIFFER BASED ON THE ENTRIES SUCH AS (SINGLE, DOUBLE, MULTIPLE).
10. MUSTAFA AIR TRAVEL WIIL BE RESPONSIBLE FOR THE VISA SERVICES RENDERED AND NOT FOR CLIENTS TRAVEL PLANS.