

TERMS AND CONDITIONS FOR VIETNAM VISA

1. ALL VISA APPLICATIONS ARE SUBJECT TO APPROVAL.
2. AT THE TIME OF COLLECTION, APPLICANTS HAVE TO COME PERSONALLY, OTHERWISE ANY ONE WHO WISH TO COLLECT ON BEHALF OF THE APPLICANT HAS TO PRODUCE A VALID SINGAPORE IDENTIFICATION (SUCH AS SINGAPORE NRIC, PR, EP, S-PASS OR LTVP) FOR VERIFICATION PURPOSE.
3. MUSTAFA AIR TRAVEL WILL NOT BE RESPONSIBLE FOR ANY ERROR / REJECTION / DELAY / NON ISSUANCE OF VISA AND NO MONETARY CLAIM WILL BE CONSIDERED FOR THE SAME.
4. PLEASE KEEP AMPLE TIME BETWEEN TRAVEL PLANS AND VISA PROCEDURES, AND THE RISK OF ANY DELAY BY THE EMBASSY IS BORNE BY THE APPLICANT.
5. NO CHANGES ARE PERMITTED ONCE THE APPLICATION HAS BEEN SENT FOR PROCESSING.
6. RATES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE.
7. APPLICANTS WHO WISH TO WITHDRAW THEIR PASSPORT STRICTLY NOT ALLOWED, HAVE TO WAIT TILL THE COLLECTION DATE AS MENTIONED IN THE INVOICE.
8. VIETNAM EMBASSY WORKING HOURS ARE FROM MONDAY TO FRIDAY 08:00 AM TO 04:30 PM.
9. MUSTAFA AIR TRAVEL WILL BE RESPONSIBLE FOR THE VISA SERVICES RENDERED AND NOT FOR CLIENTS TRAVEL PLANS.