

TERMS AND CONDITIONS FOR BRUNEI VISA

1. ALL VISA APPLICATIONS ARE SUBJECT TO APPROVAL.
2. MINIMUM 3 TO 4 EMBASSY WORKING DAYS ARE REQUIRED FOR TOURIST VISA APPLICATIONS.
3. MINIMUM 2 TO 3 EMBASSY WORKING DAYS ARE REQUIRED FOR BUSINESS VISA APPLICATIONS.
4. VISA RECTIFICATIONS WILL TAKE ANOTHER 3 TO 4 EMBASSY WORKING DAYS.
5. AT THE TIME OF COLLECTION, APPLICANTS HAVE TO COME PERSONALLY, OTHERWISE ANY ONE WHO WISH TO COLLECT ON BEHALF OF THE APPLICANT HAS TO PRODUCE A VALID SINGAPORE IDENTIFICATION SUCH AS (SINGAPORE NRIC, PR, EP, WP, S PASS OR LTVP) FOR THE VERIFICATION PURPOSE.
6. MUSTAFA AIR TRAVEL WILL NOT BE RESPONSIBLE FOR ANY ERROR REJECTION / DELAY /NON ISSUANCE OF VISA AND NO MONETARY CLAIM WILL BE CONSIDERED FOR THE SAME.
7. PLEASE KEEP AMPLE TIME BETWEEN TRAVEL PLANS AND VISA PROCEDURES, AND THE RISK OF ANY DELAY BY THE EMBASSY IS BORNE BY THE APPLICANT.
8. APPLICANTS WHO WISH TO WITHDRAW THEIR PASSPORT- STRICTLY NOT ALLOWED IN ACCORDANCE WITH THE EMBASSY GUIDELINE, HAVE TO WAIT TILL THE COLLECTION DATE AS MENTIONED IN THE INVOICE.
9. BRUNEI EMBASSY WORKING HOURS ARE FROM MONDAY TO FRIDAY 08:00AM TO 04:30 PM.
10. MUSTAFA AIR TRAVEL WILL BE RESPONSIBLE FOR THE VISA SERVICES RENDERED AND NOT FOR THE CLIENTS TRAVEL PLANS.